Elog - Feature #10257

Error when trying to submit entry

09/22/2015 05:11 PM - Bruce Brown

Status:	Closed		**Start date:**	09/22/2015
Priority:	Low		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Server		**Estimated time:**	0.00 hour
Target version:	Version 1.0		**Spent time:**	0.10 hour

Description

Submitting small comment with 3.2 GB image (.pdf) and got this error.

Details

```
Timestamp: 2015-09-22 17:05:28.786
    URI: /Elog/addEntry
    Query: null
    Exception: null
    Message: The request body was too large to be cached during the authentication process
    Status code: 403
    User agent: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:38.0) Gecko/20100101 Firefox/38.0
```

History

#1 - 09/22/2015 05:17 PM - Bruce Brown

Tried again with a .svg file and got a different complaint:

Details

```
Timestamp: 2015-09-22 17:15:48.862
    URI: /Elog/addEntry
    Query: null
    Exception: null
    Message: User: bcbrown entered invalid input while trying to add a new entry. File type for Q508_Manifold_
20150922.svg not allowed.
    Status code: 400
    User agent: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:38.0) Gecko/20100101 Firefox/38.0
```

#2 - 09/22/2015 05:24 PM - Bruce Brown

Finally made a .png file in Inkscape and succeeded in creating my e-log entry --
https://www-bd.fnal.gov/Elog/?entryIDs=66944&logNames=Main+Injector

#3 - 09/23/2015 09:06 AM - Kyle Hazelwood

- Category set to Server

- Status changed from New to Feedback

- Priority changed from Normal to Low

Bruce Brown wrote:

> Submitting small comment with 3.2 GB image (.pdf) and got this error.
>
> Details
>
> Timestamp: 2015-09-22 17:05:28.786
> URI: /Elog/addEntry
> Query: null
> Exception: null
> Message: The request body was too large to be cached during the authentication process
> Status code: 403
> User agent: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:38.0) Gecko/20100101 Firefox/38.0

Was the PDF really 3.2 GB? I've never encountered this error before but it's not hard to imagine that the server would take issue with a multi gigabyte

file. If the server had not thrown this error then it would have told you the max file size is 100 MB.

Bruce Brown wrote:

> Tried again with a .svg file and got a different complaint:
>
> Details
>
> Timestamp: 2015-09-22 17:15:48.862
> URI: /Elog/addEntry
> Query: null
> Exception: null
> Message: User: bcbrown entered invalid input while trying to add a new entry. File type for Q508_Manifold_20150922.svg not allowed.
> Status code: 400
> User agent: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:38.0) Gecko/20100101 Firefox/38.0

When I wrote the elog, SVG wasly poorly supported by browsers, I'm not sure what it's current status is but it is still not supported by the elog. Sorry.

#4 - 09/23/2015 09:11 AM - Kyle Hazelwood

http://stackoverflow.com/questions/10483369/tomcat-maxsavepostsize-value

#5 - 09/23/2015 09:22 AM - Kyle Hazelwood

- Tracker changed from Bug to Feature

#6 - 10/10/2015 11:55 AM - Chip Edstrom

- File output.svg added

Tried with an SVG file... It previews correctly but throws an error on the filetype on submission:

```
Message: User: edstrom entered invalid input while trying to add a new comment. File type for output.svg not a
llowed.
```

Maybe all that is required is to add the mime type or extension? A sample is attached below.

#7 - 11/23/2016 11:02 PM - Kyle Hazelwood

- Status changed from Feedback to Closed

- Target version set to Version 1.0

Files

output.svg	927 KB	10/10/2015		Chip Edstrom